**Adif Salum Phone: 858 380 9548**

**SAP BASIS ADMINISTRATOR E-mail: salumadif@gmail.com**

**PROFESSIONAL SUMMARY:**

* Expert in maintenance of multiple SAP instances that encompass the R/3 SAP environment (development, quality, and production)
* Skilled in SAP NetWeaver 7.x installation, migration, support, troubleshooting and monitoring of ABAP and JAVA stacks.
* Proficient in Installation, Upgrades and Configuration of SAP ECC 5.0, ECC 6.0 components on various OS such as MS Windows Server 2008 R2, UNIX, Oracle Solaris 11, Linux with database systems Windows SQL Server, Oracle, and DB2.
* Broad Knowledge of installing and configuring SAP products such as BI 7, NW 7.0, PI/XI 6.0/7.0, MDM5.5, SCM 5.0, SRM 5.0, CRM 4.0/5.0
* Extensive experience working with SAP Enterprise Portal 6.0, 7.0,
* Competent with and comprehensive knowledge of SAP HANA
* Skilled with Scheduling Database Backups, Disaster Recovery, Restore Strategy, homogeneous System Copy/Refresh, Business Contingency plans, Oracle RMAN
* Expert in regular maintenance activities, Batch/Background Jobs, kernel upgrades, system copy/refresh, applying Support packs, OSS notes and client administration,
* Proficient in CCMS monitoring of the SAP environment , skilled in SAP systems Performance monitoring, Performance Tuning and presenting system wide performance reports
* Experienced in SAP Security via Profile Generator, mass management of users and Authorizations

**TECHNICAL SKILLS SUMMARY:**

System Wide Work Process Overview, Workload & Performance Monitoring Statistics, CCMS, User Administration, Mass User Maintenance, Profile Generator, General Table Display,Database Performance Monitoring, Analyzing exclusive Database Lockwaits, Table and Index checks, DBA Backup Logs, Data Archiving, Client Administration, Client Export, Client Copy, Operating system &, Profile Parameters maintenance, Support Package Management, Note Assistant, Authorization Evaluation Check, System Trace, User Information System Display, ABAP Dictionary Maintenance, SAP Web Repository, Call View Maintenance, Work Bench Organizer, TMS/Transport Management, System Configuration, Spool Administration, Output Controller, Transport Organization, etc.

Operating Systems: Windows NT/2000/03, Microsoft Windows Server 2008 R2 Enterprise, Windows XP, Vista, 7, VMware, Linux, UNIX, Solaris, Red Hat Enterprise Linux

Database Systems: Oracle 11g,10g,9i,8i, MS SQL Server 2008/2005/2000, DB2, DB2 9.1

SAP Systems: SAP ECC 5.0, 6.0, NetWeaver 2005/2004s, NW 7.2, NW 7.3, Enterprise Portal 7.3/7.0, Solman/Solution Manager 4.0/7.1, 7.2, ITS 6.20, WAS 6.20/6.40/7.00, HANA, SUM, SWPM, XI/PI, CRM, BI 7.0, BW, BO/BOBJ, SCM, SRM

**PROFESSIONAL EXPERIENCE:**

**Client: CareFusion, San Diego, CA Dec 2012 – Mar 2014**

**Role: SAP Basis Administrator**

**Environment**: ECC 6.0 EHP 6, Solution Manager 7.2, SAP NW 7.3, SCM, APO

SAP PI 7.30, SRM 7.0, BW, CRM 7.0, HANA, BOBJ/BO 4.0, Solaris 11, RHEL, Oracle 11g

* Administered and maintained security profiles via single, derived, composite profiles , roles, authorization objects, authorization checks
* Performed Upgrades with Basis team for SAP ECC 6.0 EHP1 to EHP5 with Software Update Manager tool , set up in J2EE environments
* Performed the kernel upgrade to 721 EXT for the systems Landscape before the EHP upgrade.
* Configured Transport Management System (TMS) in the R/3 Landscape,
* Administered servers, monitored Early Watch Alerts, and supported installations, maintenance, configurations, and Troubleshooting failures of SAP servers
* Applied support packs and deployed JAVA patches through SUM for ECC & EP components
* Installed SAP HANA Studio and SAP HANA client for connectivity to HANA server
* Moved data from BW to HANA via SAP SLT Replication function
* Applied support packs for SAP BO, Business intelligence tools and configured SAP Business Objects Dashboards (Xcelsius)
* Configured and managed TMS/STMS, performed client copies, analyzed dumps and errors in system logs.
* Designed and Implemented Disaster recovery plan for SAP systems, databases, networks, servers, and software applications,
* Administered and Applied updates for SAP BO/BOBJ, Business intelligence tools
* Implemented Administered and secured portals by creating users, and assigning roles.
* Scheduled jobs in JAVA & ABAP systems, Configured Early Watch Alerts, and supervised CCMS monitoring,
* Administered spool requests, defined output devices for local, remote and front end printing, defined logical spool servers, managed spools and output requests.
* Performed homogeneous System Copy with Software Provisioning Manager and System DB refresh for Oracle
* Updated latest patches, Installed and applied support pack upgrades for BOBJ/BO 4.0, SCM, SRM , BI 7.0
* Performed client copies between clients on the same system, remote copies, and client import/export.
* Performed Upgrades for SAP NetWeaver 7.2 to 7.3, and upgraded SAP NetWeaver components in SAP Enterprise portal 7.3
* Configured SAP Business Objects Reporting tools (SAP Crystal reports, SAP Business Objects Web Intelligence)
* Virtualized several Operating systems, UNIX, Windows, Linux, on VMware
* Checked all log files using OSS notes and downloaded patches for resolving problems,
* Improved SAP performance tuning via analysis of hardware (CPU, Disk) analyzing read/write problems (I/O)

**Client: HESS Corporation, Houston, TX Sept 2011-Nov 2012**

**Role: SAP Basis Administrator**

**Environment:** ECC 6.0, NetWeaver 7, PI, SRM, BW , SCM/APO 4.1, CRM, BPC, GRC, GTS, Solution Manager on HP-UX, UNIX, Linux, and Windows Server 2008, Oracle 11g (+10 production ABAP/Java landscapes, two with +6TB DBs).

* Created roles for, MM, FI-CO, ABAP, Basis, SD, and HR team,
* Scheduled background jobs, and analyzed system logs and alerts, implemented OSS notes for troubleshooting SAP system problems,
* Exported and imported the transport requests via TMS SAP transport control program and coordinated database updates, ABAP code generation via tpprogram
* Collaborated with SAP support Team to resolve issues causing downtimes resulting in a better workflow in all SAP systems.
* Installed Solution Manager 7.1 and Configured the E2E root cause analysis for other systems in the landscape
* Upgraded kernel and applied Support Packs, patches on SAP components
* Successfully Integrated SCM, ECC, Portal, BW and PI systems with Solution Manager/Solman for System Monitoring and Early Watch Alerts,
* Accomplished system refresh/copy on SAP systems with Software Provisioning manager tool,
* Administered spools including configuring printers and troubleshooting spool request.
* Maintained database table space, performed database restore, regular database backups**,** logarchiving, spaces and parameters, and checked log files for trouble shooting
* Administered and configured SAP Business objects dashboards and Apps, (SAP Business Objects Design Studio)
* Transferred application data from production to training and quality assurance systems with Test Data Migration Server/TDMS
* Accomplished BW 7.3 Upgrade planning and minimized upgrade down time, successful post-live and GO-live of 7.3 upgrade.
* Installed the required Support Package Stack as pre-requisite for installing SAP EHP 5, and Installed PI 7.1, SRM, CRM, and SCM components on a three Tier Landscape
* Completed Technical Upgrade with Basis team from SAP ECC 5.0 to ECC 6.0 EHP5 for the central instance,
* Managed log files, inspected buffers, and resolved system problems with SAP Notes Assistant
* Used BRTOOLS to add data files, space utilization checking, Log inspection, file system checks. Automated backups and disaster recovery of data via HP Data Protector.
* Performed homogeneous system copies and provided technical support for online and offline backups and monthly system cloning, verifying backups and monitoring DBA operation logs

**Client: Chevron Phillips Chemical Co., Woodlands, TX Feb 2010-Oct 2011**

**Role: SAP Basis Consultant**

**Environment:** SAP ECC 6.0 EHP5, PI 7.1, BO, CRM, SCM, BI , Solution Manager 7.0, APO LiveCache, Windows server OS 2008 R2, MS SQL Server 2008

* Supported implementation of SAP ECC 6, installed NetWeaver components and completed Post Installation Process, installing Licenses and cutover activities.
* Performed JAVA Stack administration, and maintained the system Landscape Directory (SLD)
* Transported requests from DEV to TST and from quality to PRD servers using tp (transport control program) or STMS Transaction and verified data through transport logs.
* Successfully Integrated ECC components, Portal, BW and PI systems with Solution Manager/Solman for System Monitoring and Early Watch Alerts,
* Applied OSS notes according to System Customization using SNOTE.
* Managed log files and inspected buffers, and resolved system problems with SAP Notes Assistant.
* Maintained printers, licenses, work processes, system parameters, background jobs, dump analysis, analyzed workloads and resolved system failures resulting in better system performance
* worked on setting up End-to-End monitoring (E2E) and Root Cause Analysis (RCA) of the SAP landscape through Solution Manager
* Performance Tuning and Troubleshooting TREX indexing, BGD Jobs failures and User Queries.
* Supported Data center migration activities, and efficiently managed refresh of non-production systems via TDMS
* Maintained RFC and ALE connections between SAP systems, BW, and ADS
* Updated kernels and applied Support Packs for JAVA, & ABAP systems,
* Set up connection to backend systems by creating source systems in BI .
* Operated Client Administration activities, Configured STMS and Transported roles
* Performed client copy, remote client copy, user Export/Import in the System Landscape.
* Troubleshooting system problems by analyzing system logs, updating monitoring, alert monitors, System traces, Lock entries and System dumps.
* Performed disk space monitoring, CPU usage, monitoring of user processes, on NetWeaver (DB02, ST04, ST06, ST03) and OS

**EDUCATION:**

**STAFFORDSHIRE UNIVERSITY**:

Bachelor of Science, Business Information Technology

**COLEMAN UNIVERSITY:**

Master of Science, Information Systems Management